



Workday 2020R2 Release

9/9/2020

Safe Harbor

The information delivered within this presentation was published on 9/9/2020.

This information, while accurate at the time, is subject to change.

Program Updates



Workday 2020R2 Release

- Workday Community Release Center
 - <https://community.workday.com/dashboards/release-prep-center>
 - Informational videos
 - Release notes
- What's New Documentation released 7/31
- Features in Preview 8/8
- Production Release 9/12
- Two types of release items
 - Automatically Available – Can't opt out, may still require some configuration
 - Setup Required – Optional functionality, requires additional configuration

Campus Impacts

- My Shortcuts
 - Ease of navigation
- Changes to expense reports
 - Improved user experience
- Line memos on accounting adjustments
 - More complete data
- 2020R2 consists of many optional and behind-the-scene features scheduled for future implementation
 - Low campus impact overall
 - New report fields available

2020R2 User Experience

- All automatically available
- My Shortcuts
 - New configurable icon in banner to access tasks, reports, worklets
 - Pre-configured with 3 most frequently used tasks and reports
- Search & prompt updates
 - Recent searches
 - Icons to distinguish results
- Custom colors in tenant branding
- Miscellaneous accessibility & navigation updates
- Frequently used related actions
 - Only for workers
 - Promotes 5 most frequently related actions

2020R2 Expenses

- Expense Report User Interface & Performance
 - Automatically Available
 - Add more granular statuses to expense reports
 - Visible in multiple places
 - UI updates to make experience consistent between desktop and Android/iOS
 - Performance improvements when creating/editing expense reports
 - Other UI improvements
- Ability to send back specific expense lines and allow the rest to continue for approval
 - Planned uptake for November
 - Adds mobile support

2020R2 Procurement

- Additional support for zero amount POs
 - Planned uptake in October
 - Issue \$0 purchase orders
 - Fix to accounting issues
- Mass Close PO Lines
 - Planned uptake in November
 - Increased control & support for mass close PO
 - Additional report fields

2020R2 Supplier Accounts

- Configurable attributes on supplier invoices
 - Planned uptake in October
 - Free text field
- Supplier invoice work area
 - Planned uptake in October
 - Additional features to facilitate supplier invoice processing
 - Automated work queue
- Supplier Portal updates
 - Supplier Portal functionality under review – See appendix
 - Adds ability to request and communicate with prospective suppliers

2020R2 Financial Accounting

- Accounting Adjustment Updates
 - Automatically available
 - Line memos on accounting adjustments
 - Requires valid date

Adjustment Attachments

*Proposed Spend Category	Change Reason	Current Worktags
<div style="border: 1px solid #ccc; padding: 2px; display: inline-block;">✕ SC742100 - Publications and Printing ...</div>		BR21 CC000259 GWW-ME - George W. Woodruff Mechanical Engineering CL64000 Sponsored Operations - Private FD20200 Restricted - Foundation FN11100 General Academic Instruction ➕ More (2)



Category	Change Reason	Memo	Current Worktags
<div style="border: 1px solid #ccc; padding: 2px; display: inline-block;">- ns and ...</div>		<div style="border: 1px solid #ccc; padding: 2px; display: inline-block;">This is a memo</div> <div style="background-color: #888; color: white; padding: 2px; text-align: center; width: fit-content; margin: 0 auto;">Expand</div>	BR21 CC000259 GWW-ME - George W. Woodruff Mechanical Engineering CL64000 Sponsored Operations - Private FD20200 Restricted - Foundation FN11100 General Academic Instruction ➕ More (2)

2020R2 Reporting

- Report Performance
 - Optimizing T/F report fields
 - Memory usage enhancements
- Discovery Boards
 - Implementation TBD
 - Workday-based querying tools for specific areas (expenses, procurement, etc)
 - Now available to all Workday customers
 - Additional chart options
 - More granular security
 - Support for Drive
- Worksheets External References
 - Improved performance and usability when referencing external information in Worksheets

Demo

- My Shortcuts
 - New configurable icon in banner to access tasks, reports, worklets
 - Pre-configured with 3 most frequently used tasks and reports
- Expense Report User Interface & Performance
- Add memo field on accounting adjustments

Updates to Training and Knowledge

- Each release the job aids and web-based trainings are assessed for updates
- This release includes mostly screenshot updates as little is changing to our processes
- Updates will be made during the week of 9/14

Projects Lunch & Learn

- What: Projects is a Workday functional area used to track costs, report on progress, and budget on activities such as capital projects or internal departmental projects. This session will dive into:
 - An explanation of the 4 types of projects
 - How projects are implemented at the Institute today
 - Ideas on future applications for projects
- When: 9/24 at 12:00pm
- [Register today](#)

Questions

Workday Supplier Portal

Portal for suppliers to look up & submit invoices

- Under review for setup and test.
- Invoice submission
- Invoice payment lookup.
- Requires that invoices are entered against a PO
 - Reduce Invoices without PO
 - Invoice against PO lines

Appendix

- Projects Updates:
 - Configure project tasks using project hierarchy
 - Planned uptake for December
 - Limit tasks to certain hierarchies
 - Create task templates to hierarchies
 - Use templates when creating projects
 - Project budget overhaul
 - Planned uptake for December
 - Establish parent-child relationships for budgets
 - Consolidate and report on linked budgets
 - Budget templates for hierarchies
 - Limited use of projects

Appendix

- Customer Accounts Updates:
 - Copy Customer Invoice Adjustments
 - Reuse common customer invoice adjustments
 - E-Invoice Connector
 - XML, PDF invoices, and other updates
 - Print and Schedule Dunning Letters
 - Automate statement notifications
 - Revenue Recognition updates
 - Improved security configuration
 - Additional tasks & reports
 - Schedule Interest & Late Fees
 - Automate the application and processing of late fees and interest
 - Why not: Very limited use of customer accounts

Appendix

- No Plans to Uptake:
- Additional Expense Report Functionality
 - Enhancements to Negative Reimbursable Lines
 - Expense Outstanding Balance report in expenses worklet
 - Additional travel credit card holder functionality
 - Capabilities for reporting tax charges on expense reports
 - Send back lines for mobile
 - Why not: Generally applicable to corporate credit cards which we don't use
- Commodity Codes (NIGP, UNSPSC, or custom)
 - Configure commodity code hierarchies
 - Can map NIGP codes to spend categories
 - Use NIGP code to track and report on POs
 - Why not: Set up has more complexity than just setting up codes, conflicts with current set up

Appendix

- Endowment Accounting updates
 - Enhancements to accounting from gains and losses in endowments
 - Why not: Not currently using endowment accounting
- Account Certification Enhancements
 - Policy & Purpose for account certs
 - Tasks and reports for work area
 - Why not: Account certification functionality under review for later implementation
- Audit Tag
 - Audit reporting tool
 - Track changes of highly sensitive items
 - Why not: No use case identified